

General Terms & Conditions

1. Products

The characteristics and technical features of our products are displayed on our webpage www.roundshot.ch and in our brochures and sales documents that are available for download. Seitz Phototechnik AG keeps the right for technical changes of these products. Our products are conceived for professional users.

2. Prices

Our prices are published electronically in our e-shop and in printed form in our price list (pdf). They are displayed on our website www.roundshot.ch. Should there be different price indications (for example because of a temporary special offer) the price as shown in our e-shop is relevant. Product prices are given in Swiss Francs without delivery and without local taxes and custom fees. Delivery costs are shown in our e-shop and on our pricelist in function of weight and preferred transportation service. For customers in Switzerland Swiss VAT (7.6%) is charged.

3. Order / Reservation

3.1 E-shop order

An e-shop order is completed in 8 steps:

- a) Creation of shopping basket
- b) Acceptance of General Terms & Conditions
- c) Confirmation of order (overview)
- d) Entry of delivery country and delivery mode (Swiss Post Priority or UPS Express)
- e) Display of final amount of invoice including delivery charges
- f) Entry of invoice and shipping details
- g) Choice of payment method (credit card or bank transfer)
- h) E-mail confirmation of the order

3.2 Other orders

These orders are completed by exchange of information by e-mail, fax, letter or orally (for example by phone or personally/visit).

4. Payment

Customers have the choice between payment with credit card or by bank transfer. For customers located in Switzerland the payment can also be done by bank payment within 30 days after delivery. The same payment options are available for e-shop orders and other orders.

4.1 Payment with credit card

On placing the order the final amount of the invoice is authorised and stored, but not yet charged to the credit card. Accepted credit cards are shown in our e-shop. The relevant security measures for data entry and data transfer are given by the Payment Link Provider and by the credit card organisations. To confirm the order we kindly ask our customers to send us a copy of the front and the back of the credit card by fax or a scan by email. Seitz Phototechnik AG can, in certain cases (for example when the customer is already well known), refrain from this security measure. Seitz Phototechnik AG has also the right to cancel orders should no valid copy of the credit card be received. Payment is due on delivery and the final amount of the invoice is charged to the credit card at that moment. Delays in credit card charges are possible (for example due to systems problems).

4.2 Payment by bank transfer

We ask for payment on placing the order (3.7). Once the order is received Seitz Phototechnik AG sends a confirmation to the customer including all necessary details for the bank transfer. The customer transfers the amount of the invoice in Swiss Francs including all delivery charges to the indicated bank account. The bank charges abroad are covered by the customer, the bank charges in Switzerland by Seitz Phototechnik AG.

4.3 Payment for customers located in Switzerland

For customers located in Switzerland payment can also be done by bank transfer within 30 days after delivery of the goods.

5. Production and delivery times

Every camera (including accessories) is custom-made for every customer. Due to a broad product range it is not possible to have all articles in stock. The estimated delivery times are available in the e-shop for every product.

6. Delivery

6.1 Selection of delivery service and cost

When placing the order the customer indicates which delivery service he prefers (post, UPS, other courier services, factory visit). Seitz Phototechnik AG calculates the transportation costs effectively charged (including transportation cost, fuel surcharges, surcharges for remote areas) as well as a contribution to packaging.

6.2 Delivery address

When placing the order the customer is required to indicate an up-to-date and complete address with contact telephone number and email. The delivery address must correspond with the invoice address and/or the residential address of the card holder.

6.3 Tracking of the delivery

When using courier services with the possibility for tracking Seitz Phototechnik AG provides the customer with a tracking number and estimated delivery time on dispatching the goods.

6.4 Risks of the delivery

In the event of a loss or a damage caused during transport the customer is required to interact with the transport agency only. Discrepancies should be checked immediately by comparing the goods with the delivery note/invoice and the delivery weight as indicated in the documents.

6.5 Taxes and customs charges

The prices as shown in the e-shop and in the price list contain no Swiss Value Added Tax and no foreign VAT, import taxes or other charges. When delivering to a Swiss address the Swiss Value Added Tax is added to the invoice total. When delivering abroad the customer needs to pay national import taxes/charges as well as national Value Added Tax. When indicating the European VAT Number the payment of this tax can be handled electronically without cash.

7. Warranty

The delivered goods bear the international 2 year Seitz warranty. Delivered components for which separate warranty agreements are issued (for example for computers/servers) bear the warranty of the manufacturer. The customer is liable for damages caused after dispatch (during transport) or caused by improper handling. Seitz Phototechnik AG cannot be held liable for any loss caused by a product or any unsatisfactory application of the product. The customer alone is responsible for testing a product or its applications before it is used in the field.

8. Money back guarantee

The products are manufactured on order especially for the customer and cannot be returned for credit.

9. Return of equipment / recycling

Seitz Phototechnik AG respects high environmental standards and complies the WEEE directive of the European Union (2002/96/EC) which aims at the reduction of electronic waste. In light of directive 2003/08/EG article 9) 2) and point 1) of these General Terms and Conditions we offer free return of old equipment to Seitz Phototechnik AG and recycling (shipment costs are paid by the manufacturer). This service is available worldwide. For further information please consult the instruction manual.

10. Protection of privacy

Seitz Phototechnik AG treats customer information carefully. Only information is collected that is required to complete the transaction securely. No unnecessary customer information is collected and no customer information is passed on to third parties. Sensitive customer data (for example, credit card information) is entered on a secure (encrypted <https://>) website. No customer data is stored on the e-shop server.

11. Error and omission

Seitz Phototechnik AG has the right to cancel transactions in the event of an error (for example, a wrong price indication) or omission.

12. Jurisdiction

These General Terms & Conditions are governed under the laws of Switzerland.
The applicable court is Frauenfeld / Switzerland.

Lustdorf, 4 January 2007